

PRODUCT AWARENESS BULLETIN

January 2023

THE ISSUE

There has been an isolated number of occurrences where the nozzle tip can come loose and rotate more than a total of 360 degrees from wide fog/flush to straight stream positions.

PRODUCTS AFFECTED

All models of Chief XD, Select-O-Matic XD, Phantom XD One-Piece Nozzles and Tips (NFPA & EN)

HOW TO TELL IF MY NOZZLE IS AFFECTED

Indicators

- Tip rotates more than 360 degrees when hand force is applied
- Water may actively leak from the tip weep holes during operation
- Stream pattern may not adjust as intended when the tip is rotated

If this condition exists, it should be noticeable on your normal operational equipment testing and inspection.





WHAT TO DO IF MY NOZZLE IS AFFECTED

Contact Elkhart Brass Customer Service for immediate repair.

Phone: 800-346-0250 574-295-8330

Email:

eb.info@safefleet.net

Website:

www.elkhartbrass.com



